

Unwanted Cans and Crates

Waste Management will go through each neighborhood and collect unwanted trash cans and recycling crates the week following delivery of the new automated carts.

For collection of unwanted trash cans, you will receive special "Take Me" stickers to place on cans to indicate which cans are to be picked up and recycled. The special stickers will be supplied to residents the day of delivery. Special stickers will not be needed to collect unwanted recycle crates, just place those at the curb the week following the delivery of the new automated carts. Please note that once the new carts are delivered, Waste Management will no longer service trash or recycling from customer-owned trash cans, plastic bags, loose materials or crates previously provided by Waste Management. Residents can also drop off their unwanted cans and crates at Waste Management's facility located at 5960 El Camino Real from June 11 through July 13.

*Unwanted trash
cans and
recycling crates
will be recycled*



For more information please call or visit:
Customer Service Center 760-929-9400
<http://northcounty.wm.com>



**IMPORTANT
CART SELECTION INFORMATION ENCLOSED**

**Please Review and
Respond By
May 4, 2012**

Waste Management
5960 El Camino Real
Carlsbad, CA 92008



Cart Service

Beginning June 4th Waste Management will begin delivering new trash, recycling and green waste carts.....

By following the tips on reducing waste and taking advantage of the available recycling and diversion programs, residents can significantly reduce the amount of waste produced and possibly lower their monthly service rate. Residents that are able to reduce waste to only one 35-gallon trash cart will see a reduction in the monthly rate by about \$.85. Those who utilize a 64-gallon or 96-gallon trash cart will experience an increase of about \$1.00 per month.

Standard residential service consists of one trash, one recycling and one green waste cart per household. To make it convenient to recycle more and reduce waste, residents are allowed up to three green waste carts and three recycling carts at no extra charge. Any additional trash carts will be an additional charge. Please fill out and mail back the Cart Selection Card postmarked no later than May 4, 2012. Residents may also request carts online at Waste Management's website at <http://northcounty.wm.com> by the due date. If replies are not received by this date, Waste Management will deliver, as the **default size for single-family homes, 96-gallon sized carts for trash, green waste and recycling.**

Exchanges

If your initial cart selection does not meet your service needs and a change is necessary, you will be allowed to exchange each type of cart once during the first 90 days following the initial delivery date. After 90 days, one additional exchange can be made at no charge. Any exchanges after that will result in a \$10 delivery charge.

Overage and Contamination Guidelines

If one or more of your carts are identified as overloaded, or trash is mixed with recycling or green waste resulting in contamination, you will receive a notice of non-collection, and collection will not be made. Residents will be required to either clean trash out of recycling and green waste carts and/or offload the overfilled material and place the carts out for collection on the following week. If a cart is tagged for non-collection on three or more occasions during a 12-month consecutive period because of overfilling or contamination, your service may be automatically changed to a larger cart size and a higher fee charged.



To make it convenient to recycle more, and reduce waste, residents are allowed up to three green waste carts and three blue recycling carts at no extra charge.



If you manage a homeowner's association or a complex where you pay the trash fee for your residents, and each resident receives curbside service, you have two options on selecting carts. By entering the number of units of your complex in the box next to the size of each cart, each resident will receive standardized carts. For example, if your complex has 20 homes or units, mark 20 next to a trash cart size, a green waste cart size and a recycle cart size. Green waste and recycling carts do not have to be the same size as trash carts. If you prefer to let residents choose the size of carts they need, instead of a going with standardized cart sizes for the whole complex, a detailed list of addresses with the cart sizes will need to be provided to Waste Management by the May 4, 2012 deadline. For further information on this option, please call Waste Management's customer service center at 760-929-9400. If replies are not received by this date, Waste Management will deliver as the **default size for homeowner's associations or complexes, 64-gallon sized carts for trash, green waste and recycling.**

Cart Guidelines

For the successful transition to automated collection, we need your help in adhering to the following simple guidelines.

1. Separate trash, recycling and green waste and place into the appropriate cart. All material must fit into the cart with the lid closed.
2. Roll carts out to the curb line by 6 a.m. and place with the handle facing away from the street.
3. Carts must be placed a minimum of 2 feet from cars, mail boxes and other objects and 1 foot from other carts. Also make sure carts are out from under trees or any overhead items.
4. Only Waste Management provided carts will be serviced. Each cart is serviced by a different truck on the same collection day.



Trash, recycling and green waste carts are available in three sizes, 35, 64 and 96-gallon so you can select the carts that will work best for your family. New, automated pickup will require all waste and recycling fit inside the carts with the lids closed for collection. After the new carts are delivered, residents will no longer be permitted to place bags, cans, crates or loose materials at curbside for pick up.



Small – 35-gallon cart
39"H x 20"W x 23"D



Medium – 64-gallon cart
41.6"H x 26.7"W x 28"D



Large – 96-gallon cart
45.7"H x 28.5"W x 33.7"D

You may see the new carts at the following locations beginning April 10.

City of Carlsbad	1635 Faraday Ave., Carlsbad	Monday – Friday, 8 a.m. to 5 p.m.
Carlsbad City Library	1775 Dove Ln., Carlsbad	Monday – Thursday, 9 a.m. to 9 p.m. Friday – Saturday, 9 a.m. to 5 p.m. Sunday, 1 p.m. to 5 p.m.
Waste Management	5960 El Camino Real, Carlsbad	Monday – Friday, 8 a.m. to 5 p.m.
Carlsbad Municipal Water District	5950 El Camino Real, Carlsbad	Monday – Friday, 8 a.m. to 5 p.m.
Carlsbad Senior Center	799 Pine Ave., Carlsbad	Monday – Friday, 8 a.m. to 5 p.m.

Tips To Reduce Waste

- Take reusable bags to the store when shopping
- Reduce or eliminate the use of paper plates and cups
- Store leftover foods in reusable containers instead of single use plastic bags or polystyrene containers
- Reduce or minimize use of plastic bags and polystyrene
- Donate unwanted, slightly used clothing, furniture and other household items to local non-profit organizations
- Take advantage of the many curbside and drop-off recycling opportunities
- Xeriscape your yard with native plants and non-watering landscapes
- Compost yard waste, which also helps enrich the soil and reduces water run-off
- Purchase foods in bulk or those that use less packaging
- Purchase fruits and vegetables that are not pre-packaged in containers and plastics



Trash



- Waxed paper
- Food wrapping
- Ceramic dishware and pots
- Floor sweepings
- Candy wrappers
- Paper towels and tissues
- Broken glass and mirrors
- Polystyrene takeout containers & peanuts+
- Food waste*
- Dirty or food soiled paper*

* These materials are compostable.
+ Look for shipping stores that reuse peanuts

Green Waste*



- Lawn clippings
- Leaves and weeds
- Tree branches
- Shrubs
- Sawdust
- Wood (untreated, not painted)

* Please keep free of trash

Recycle



- Aluminum/tin cans
- Empty aerosol cans
- Pie tins
- Glass bottles/jars
- Plastic containers
- Water bottles/juice bottles/milk jugs
- Laundry detergent boxes/bottles
- Junk mail/magazines/phone books
- Newspapers/inserts
- Computer/white paper
- Office papers
- Coupons
- Brown paper bags
- Cardboard egg cartons
- Cardboard
- Cereal boxes (lining removed)
- Tissue boxes
- Clean pizza boxes